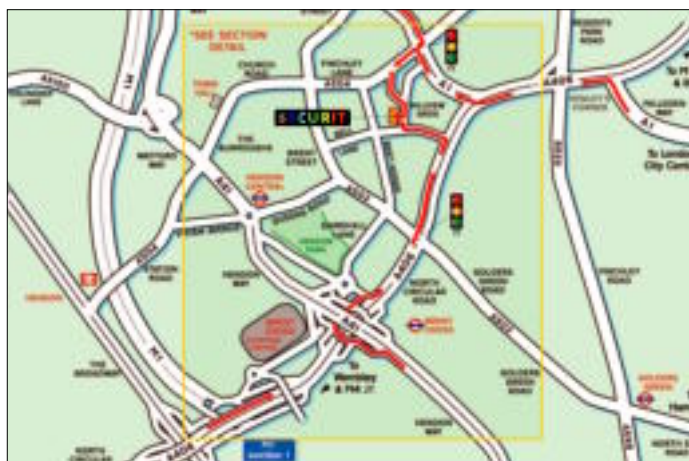


# Support, Training and Information

## Visit our showroom for a demonstration

Our showroom is equipped with all the latest card printers. If you are unsure which printer best suits your requirements or would like to see the whole card making process, please come in for a demonstration.



### Public transport



#### London Underground

**Hendon Central** is on the Edgware branch of the Northern Line. Call us on 020 8266 3300 to arrange a courtesy car.



#### Parking

There is ample free parking at Spectrum House

## Training courses

Without a doubt this is the best way to get the most efficient use out of our systems. We offer training courses either on our premises or yours, covering both software and hardware.

## Telephone support

If you have a problem or need guidance, our technical support staff are always here to help you. Our experienced IT support staff have a thorough knowledge of the Securit software and hardware. Our hotline support desk is open 9.30 am to 1 pm and 2 pm to 5.30 pm, Monday to Friday.

## On site installation

Many of our clients prefer our engineers to set up the system. We can resolve problems immediately and have you up and running quickly, leaving you with a fully functioning system.

## Hot Swap Facility

All Datacard and Zebra printers come with a 2 year warranty. In addition, we offer a hot swap facility, whereby we will send out a loan printer on a next day service (UK) if you need to return yours for repair. This minimises your down time and allows you to continue printing cards. Ask for details.

## Printer repairs

You can rely on our fully trained engineers to solve any technical problems you may encounter. Our close ties with the manufacturers ensure that we are always up-to-date with the latest developments and are able to service printers in-house.

## Printer hire

When you need extra printing capacity we can help with your increased workload, short or long term. Ideal for universities, colleges and events. Call us with your requirements, to check availability and cost.

